

Marketing Report

JUL-SEP, 2016 (Q3)

Confidential: Internal Circulation Only







1. Website and SEO







2. Digital Connect



3. Content and Collaterals





4. Events





5. Glassdoor



3.0 ★★★ ★ ★



Marketing Dashboard

Web Leads

Total of 8 Leads – Handiman (Proposal) and West Unified Communications – in progress

Web Traffic Q3 Vs Q2 Growth (%)			
Sessions 34,437 (31,471) +9.42%%			
Users	27,302 (24,658) +10.72%%		
Page views 87,772 (77,006) +13.98%			
Pages / Session 2.55 (2.45) +4.16%			
Bounce Rate 47.00% (48.32%)-2.73%			

Keywords: Google Ranking (subdomain)

Non Branded 65+ Keywords on Google Top 10

Collaterals			
Case Studies	37 (Newly Created), 125 (Total)		
White papers 4 (Newly Created), 22 (Total)			
Brochures 10 (Newly Created), 66 (To			
Video 8 (Newly Created), 32 (Total)			
PPTs	11 (Newly Created), 17 (Total)		

Campaign: E-2 Visa

Created a E-2 Visa Campaign in Facebook, LinkedIn, blogs: 5 Leads

Thought Leadership: Survey on FHIR

Created a survey on New Trends in FHIR. Will publish a report soon.

Followers in Social Channels			
LinkedIn 6936			
Twitter 426			
Facebook	88353		
Slideshare 2302			
Quora	71		

Events: IoT India Congress & Oracle OpenWorld

Among Top 8 IoT Thought Leaders in India; Oracle OpenWorld booth setup, Giveaways and Digital Campaign



What Went Well

- ✓ Total Number of Web Leads 08 Handiman and West Unified Communications in progress
- ✓ New website Launched
- √ Top 8 Finalist in IoT India Congress IoT Thought Leadership
- ✓ 9,98,462 impressions from Social Media, subdomains and blogs; were resulting in increased Organic Traffic
- ✓ Created FHIR Survey New Trends in FHIR
- ✓ Taken over Glassdoor access
- √ 65+ non branded keywords on top Google Top 10
- ✓ Created 3 Business Pages: <u>Vimeo</u>, <u>Instagram</u> and <u>Healthcare</u> <u>Compliance</u> in Facebook
- ✓ 2 Press Releases done
- ✓ Collaterals Total 125 Case studies, 66 Brochures, 22 Whitepapers and 17 new Slideshare presentations done
- √ E-2 Visa Campaign

What Could Have Been Better

- ✓ Website launch could have been made faster with proper synchronization from practice and delivery teams
- ✓ Optimizing existing blogs will improve SERP performance
- ✓ Deep content needs to be created in collaboration with Marketing, Sales, Delivery and Practice teams
- ✓ Need a standalone platform (like SharePoint) for collaboration

Focus – Q4 (Oct-Dec)



- ✓ Number of SEO keywords in top 10 to increase
- ✓ Creating a perfect internal Link Structure
- ✓ Increasing Followers on Social Channels
- ✓ Creating Insight Contents tailored to SEO
- ✓ At least 1 PR per month focusing on specific industries
- ✓ E-2 Visa Campaigns Posting on Quora and 2.0 website along with creating own generic website
- ✓ Writing deep content esp. ISV/Enterprise Business. Need help from Practice and Delivery teams







1. Website and SEO



Web Leads – Total 8 (Jul – Sep 2016)

Date	Company	Geo	Торіс	Assigned to	Status
Sep 22, 2016	Akamai Technologies	USA	Product Engineering Services	Sandeep Gandhi	Status not received
Sep 12, 2016	BTL INFRA LLP	India	Controller for BLDC Motor For Ceiling Fan	Sumesh	Status not received
Aug 22, 2016	Handiman	India	Netsuite	Kunnal (Bala's Team)	Proposal
Aug 12, 2016	Mentors House	India	Need Web Application	Ruchir	Dropped : Too small a company to go after.
Aug 8, 2016	Rail Tel	India (chennai)	V-BRAS	Arunesh	Status not known
Jul 25, 2016	Altisource	India	Hunt of vendors for procuring temporary staffing for IT	Arunesh	Awaiting Response from Arunesh
Jul 20, 2016	West Unified Communications	USA	SDN Controller Development and OpenDayLight	Rajat	Opportunity identified, NDA in progress, Updated in Zoho
Jul 14, 2016	MTS-Mea	Cairo, Egypt	Enquiry regarding BI and Analytics specially healthcare package	Sandeep Vyas	No update.Reached out couple of times with no response

CALSOFTLABS

New Website Launched

- Launched on September 26, 2016
- Released new career portal
- Also revived Blogs
- Working on redesigning of micro-sites now

Current Link:

www.altencalsoftlabs.com







Keywords - Ranking

Keyword	Traffic	Rank
MQTT vs COAP	10 – 100	6.1
COAP vs MQTT	100 – 1K	8.7
Jira Safe Plugin	10 – 100	3.8
SAP RTR	100 – 1K	8.8
Serdes Verification	10 – 100	5.9
Outsourcing Clinical Trials	10 – 100	27
Jira Safe	10 – 100	7.3
Software Product Testing Process	10 – 100	7.6
What is Product Testing in Software	10 – 100	7.5
IoT Use Cases in Manufacturing	10 – 100	7
Hospital Information System	1K – 10K	7

Keyword	Traffic	Rank
Hospital Diet	1K – 10K	8.4
CSSD	10K – 100K	4.5
What Is CSSD	100 – 1K	1.3
MIS Dashboard	100 – 1K	8.1
Hospital Kitchen	100 – 1K	6.4
Healthcare Testing	100 – 1K	8.7
Healthcare ERP	100 – 1K	4
Healthcare Domain Testing	100 – 1K	9.5
Hospital ERP Systems	100 – 1K	3.9
Healthcare ISV	100 – 1K	4.6
Healthcare Testing Services	100 – 1K	4.6



Keywords – Ranking (CONT.)

Keyword	Traffic	Rank
ERP Healthcare Solutions	100 – 1K	4.6
Hospital Information System Modules	10 – 100	6.8
Hospital ERP	10 – 100	5.1
Hospital ERP Modules	10 – 100	2.3
ERP For Hospitals	10 – 100	6.1
ERP Hospital	10 – 100	6.8
HI7 Interface Development	10 – 100	7.7
Hospital Management ERP	10 – 100	6.3
Medical ERP	10 – 100	9
VCPE	100 – 1K	6.9
Virtual CPE	100 – 1K	2.5

Keyword	Traffic	Rank
NFV Use Cases	10 – 100	9.1
SDN Applications	100 – 1K	8.7
SDN Application	10 – 100	8.5
Virtual ADC	10 – 100	11
VCPE Architecture	10 – 100	4.3
NFV Use Cases	100 – 1K	7.7
What Is Virtual CPE	10 – 100	2
Cloud VPN Gateway	10 – 100	6
Wlan Cloud	10 – 100	7.1
VCPE NFV	10 – 100	6
Openstack Implementation	10 – 100	6



Keywords – Ranking (CONT.)

Keyword	Traffic	Rank
Virtual Residential Gateway	10 – 100	9.4
Broadband Remote Access Server	100 – 1K	18
Universal CPE	10 – 100	6.4
Residential VCPE	10 – 100	1.6
NFV Business Case	10 – 100	14
SDN Development	10 – 100	3.8
Enterprise VCPE	10 – 100	7
Openstack Implementation Examples	10 – 100	6.7
Gambar Wlan	10 – 100	1.2
NFV VCPE	10 – 100	7.5
VCPE Definition	10 – 100	7.8

Keyword	Traffic	Rank
Virtual CPE Architecture	10 – 100	1.9
NFV VCPE	10 – 100	6.4
What Is Virtual CPE	100 – 1K	1.9
ict in higher education in india	10 – 100	4.3
role of ict in higher education pdf file	10 – 100	9.5
ict in higher education	10 – 100	9.2
ict in higher education opportunities and challenges	10 – 100	10
mlearning solutions	10 – 100	8.3
role of ict in examination in india	10 – 100	9.7
virtual classroom solutions	10 – 100	9.8



Website: Keyword Observations

	Queries	Clicks▼	Impressions	CTR	Position	
1	cssd ☑	233	2,758	8.45%	5.5	>>
2	central sterile supply department 더	42	349	12.03%	4.7	>>
3	cssd hospital ☑	33	483	6.83%	2.9	>>
4	hospital information system \Box	22	574	3.83%	10.2	>>
5	what is cssd ⊡	21	188	11.17%	1.7	>>
6	cssd in hospital ^더	18	184	9.78%	3.6	>>
7	functions of cssd in hospital \square	18	85	21.18%	1.6	>>
8	hospital dietary services management 다	14	85	16.47%	5.7	>>
9	central sterile supply department cssd \Box	13	65	20%	3.3	>>
10	cssd department in hospital \square	9	68	13.24%	3.4	>>
11	cssd department ⊡	8	117	6.84%	4.5	>>
12	hospital kitchen management \Box	8	20	40%	1.1	>>
13	central sterile supply department (in hospitals & clinics) $^{\square}$	8	41	19.51%	2.4	>>

Keywords such as CSSD are generating lots of traffic and can be redirected to other pages using internal links



Enablement of Site Links

1. ALTEN Calsoft Labs

www.altencalsoftlabs.com/ -

ALTEN Calsoft labs Product Engineering Services help Healthcare, Education, Ecommerce, Retail, Hi-Tech, Networking and Telecom, ISV and SDN and NFV ...

G I: 980 O L: 40 O LD: 52 ▶ I: 1.18K 图 Rank: 355K Age: January 24, 2015 whois 〈 source

Rank: 3.06M

Current Openings

ALTEN Calsoft Labs' provides services to Education ...

Contact Us

ALTEN Calsoft Labs provides services to Healthcare

More results from altencalsoftlabs.com »

Careers

ALTEN Calsoft Labs offers a dynamic, cutting edge ...

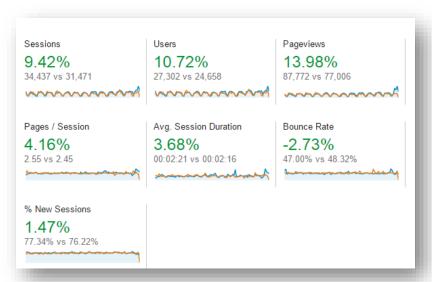
About Us

Alten Calsoft labs is a Digital Transformation, Enterprise IT ... Site Links have been enabled and will considerably increase the traffic and user friendliness of our website



Web Traffic: Q3 vs Q2

Sessions	% Sessions
24,473	71.07%
22,088	70.19%
10.80%	1.25%
6,699	19.45%
5,952	18.91%
12.55%	2.86%
656	1.90%
424	1.35%
54.72%	41.39%
407	1.18%
490	1.56%
-16.94%	-24.09%
	24,473 22,088 10.80% 6,699 5,952 12.55% 656 424 54.72% 407 490

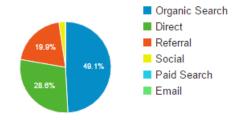


Overall Traffic has gone up in India, US and France, while UK has gone down



Traffic Source (Q3 vs Q2)

Jul 1, 2016 - Sep 30, 2016



Apr 1, 2016 - Jun 30, 2016



Websites / Sources	Organic	Social	Referral
ALTEN Calsoft Labs	16378	828	6687
Calsoft Labs	3598	15	446
Cloud	72	0	10
Education	38	0	7
Healthcare	2051	0	66
SDN	1651	0	164
Total	23788	843	7380

Google has been the most important source of traffic and it continues to increase





2. Digital Connect



Social Media Marketing - Overview

Twitter		
Tweets	246	
Impressions	61.3K	
Profile Visits	40	
Mentions	78	
Followers acquired	220	

Linkedin		
Followers	6961	
Impressions	86890	
Clicks	557	
Interactions	579	
Average	1.14%	

Facebook		
Impressions	909190	
Organic Reach	196418	
New Likes	56	
Engaged Users	22541	
Videos Reach	19838	

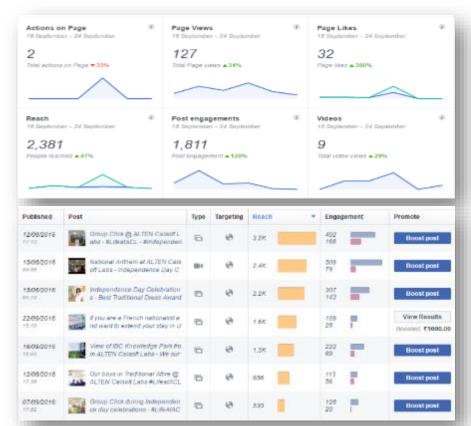
Youtube	
Watch Time In Minutes	2031
Views	1651
Average View	1.13
Subscribers	34

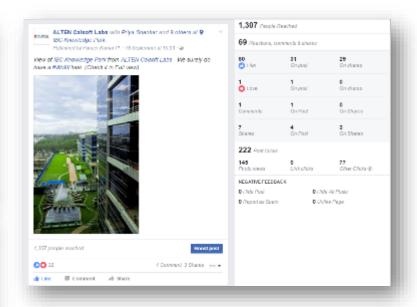
Slideshare		
Views	2382	
Engagements	48	
Downloads	41	
Likes	7	



^{**}Note: Facebook data is 28 days only

Facebook





Sample Post and Engagements: It can be increased if more of our employees start engaging with our FB page.

**Note: 1 month stats



E-2 Visa Campaign



Started: August 25

Activities:

- 1 Dedicated blog on E-2 Visa
- 6 Facebook targeted Group Post
- 5 LinkedIn Group Post
- 1 LinkedIn Article
- 2 Facebook Ads

Outcome: 5 Leads

Sales Owner: Mr. Sreejith Narayan



Twitter

Tweets Tweet impressions 15.6K

Profile visits Mentions 11

New followers -11

Tweets Tweet impressions 22.2K

Profile visits Mentions 1,133

New followers 147

Tweets

87

Profile visits

842

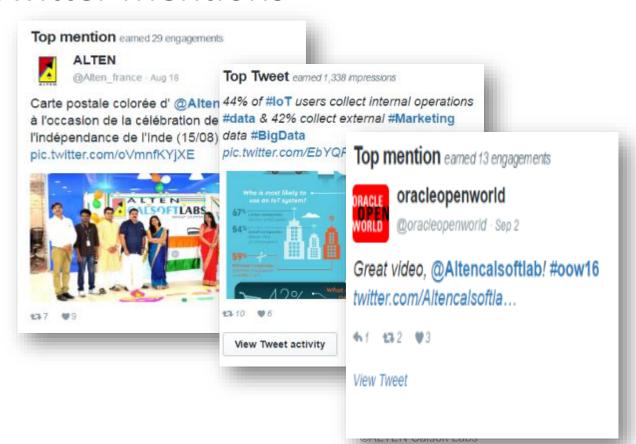
New followers

84

In July, we lost few followers but in August and September, we gained. We have achieved close to 60K impressions on Twitter



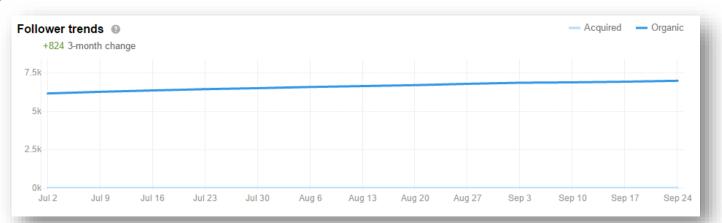
Twitter Mentions

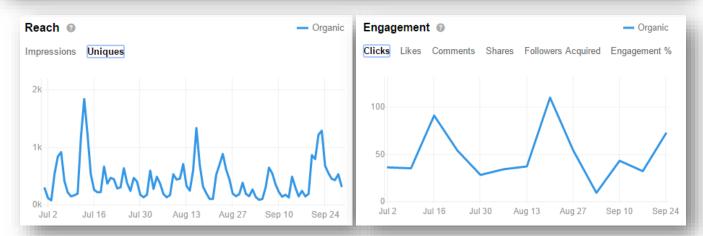


Oracle and ALTEN have mentioned us on their twitter channels



LinkedIn





Followers, Reach and Engagement are in upward swing



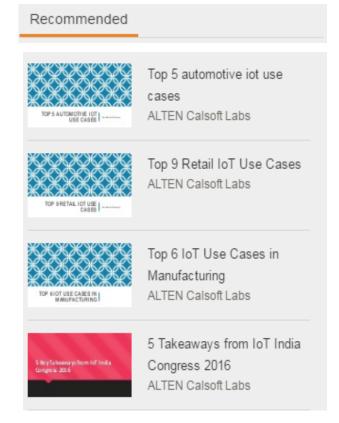
Slideshare PPTs



Top 100 IoT Use Cases

217 views

11 PPTs added this quarter Follow us on Slideshare and Share it on your LinkedIn profile

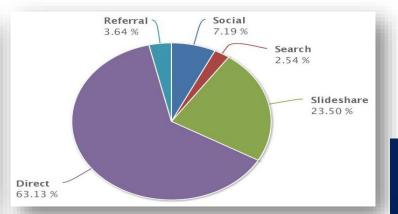




Slideshare - Insights



Top content	
Name	Views
Healthcare Data Analytics Implementation	285
Top 5 IoT Wearables in Healthcare	243
Top 100 IoT Use Cases	224
Online Classroom Platform - Development	203
Intel DPDK - ALTEN Calsoft Lab's Expertise	200



Good traction in Slideshare is coming from USA

Top countries	
Name	Views
United States	924
India	662
Germany	145
France	114
Ireland	39

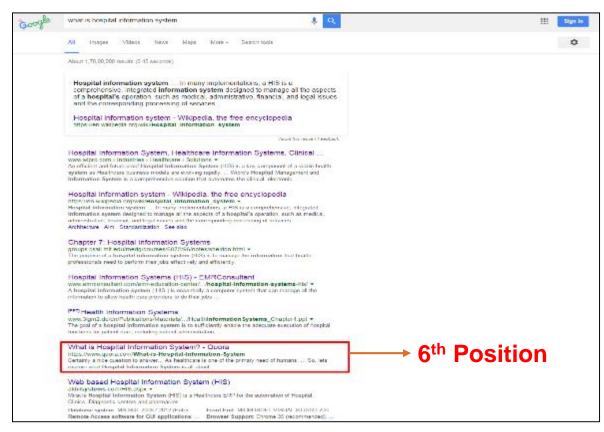
©ALTEN Calsoft Labs



Campaign - #LifeAtACL



Quora – Q&A Site



Answered 18 questions on Quora on the below topics:

Healthcare – 14

Oracle OpenWorld – 4

Most of the answers are positioned in Top 10 of Google

Search



Social Media - Highlights



- #Tag Campaigns were conducted successfully for Oracle
 Open World 2016 as #ACLatOOW16
- Branding Campaign is going on under the name #LifeatACL on Facebook and we are expecting active employee participation on it



3. Thought Leadership Content and Collaterals



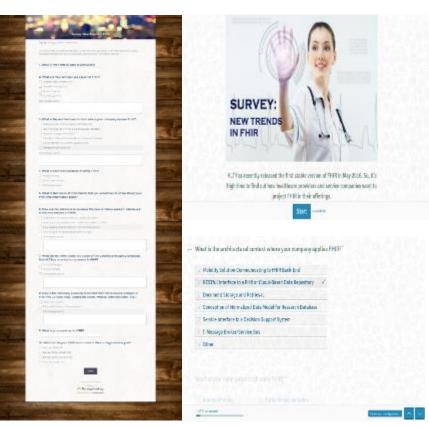






Survey: New Trends in FHIR





- ✓ Launched a survey on New Trends in FHIR Links:
 - https://www.surveymonkey.com/i/PJHBQ9
 - https://altencalsoftlabs.typeform.com/to/W6QcRP
- ✓ Published Press Release with survey link
- ✓ Sent mailers to all C-level, Directors and VPs in operations and IT requesting for response
- ✓ Planned to analyze responses and publish report



Survey Mailers





- ✓ Survey mailer was sent for invitation
- ✓ Survey questionnaire was formed in Typeform



Brand Guidelines

The Corporate Logo Signage, Colour Version Text, Rules and Description



Created and designed Standard Brand Guidelines to be used uniformly across the company



Reference Document for Recruiters





 Created and designed reference document that recruiters can send to job applicants as Company Overview

Convenient Street Of Action Conventioning



Content Snapshot

Collaterals	
Case Studies	37 (Newly Created), 125 (Total)
Whitepapers	4 (Newly Created), 22 (Total)
Brochures	10 (Newly Created), 66 (Total)
Videos	8 (Newly Created), 32 (Total)
Presentations	11 (Newly Created), 17 (Total)
Webpages	32 (Created for New Website), 2 (Created and Uploaded in Old Website)
Emailers	2 (Newly Created and Designed)
Blogs	20 (Newly Created, Designed and Uploaded in Both Old & New Sites)



Case Studies

37 (Newly Created) | 125 (Total)

New Case Studies	Requested By
Automating Textile Lifecycle Leveraging IoT	Mrinmoy Purkayastha
Development of an IoT Application for a Brewery	Madhusudan Narahari
Enterprise Search and Text Analytics for a publication Giant	Madhusudan Narahari
Developing Hardware for Energy Efficient Lighting	Srinivasa Raghavan
Development of Citrix XenApp Virtual Channel for Biometrics	Sivakumar D
SAP Implementation, Support, Development and Testing Services for a Global Electronic Major	Somenath Nag







Whitepapers

4 (Newly Created) | 22 (Total)

New Whitepapers	Authors
Hadoop vs Apache Spark	Sivakumar D
vWLC	Panduranga Yellambalserao
Ixia Test Solutions	Arundhati Kanungo
Precision Medicine Over the Years	Arundhati Kanungo

PRECISION MEDICINE

OVER THE YEARS



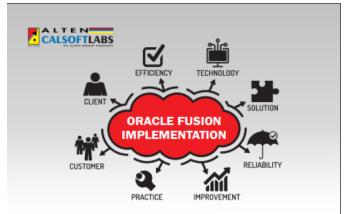
www.altencalsoftlabs.com



Brochures

10 (Newly Created) | 66 (Total)

New Brochures	Requested By
Cloud VPN Gateway	Santha Ram
SAP Practice	Somenath Nag
Oracle Fusion Implementation	Somenath Nag
UX Services	Somenath Nag
Mobility Services	Arif Nasim
Enterprise Resource Planning Services	Somenath Nag
Integrated Infrastructure Management Services	Somenath Nag



ALTEN Calsoft Labs has strong expertise around Oracle technology platforms, especially on Oracle Cloud & Fusion to support business transformation and innovation journey for global enterprises. Leveraging a strong team of highly skilled Oracle Fusion experts (100+), we have proven expertise in modernizing enterprise applications to accelerate business outcomes with simplified business processes.

As a Gold Partner within the Oracle Partner Network (OPN), ALTEN Calsoft Labs helps customers integrate existing ERP investments with Oracle Fusion Applications promising lower TCO and faster cycle time.

SERVICES

OVERVIEW



Oracle Implementations



Implementations





ORACLE

Tusion Consulting, Architecture Design & Implementation

ALTEN Calsoft Labs provides end-to-end services comprising road map, approach, and methodology to help enterprises establish Oracle Fusion-based enterprise architecture and

Fusion Integration

implementation framework.

- ➡ Fusion Development, Testing and Interface Services
- Post Go-Live Support
- Fusion Security Services (Standard and Custom)
- Tusion Education Services (Training Materials & Manuals)



Webpages

Overall 400 + Webpages

- √ 1630 Pages Indexed on Google
- √ 1700 Pages Indexed on Yahoo
- √ 1690 pages Indexed on Bing

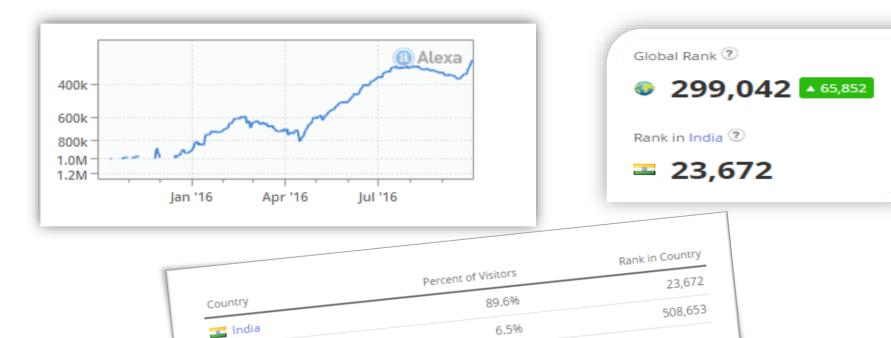
Total Sites Linking In		63
Site		Page
1.	yahoo.com	finance.yahoo.com/news/join alten cals
2.	slideshare.net	de.slideshare.net/Alten Calsoft Labs
3.	secureserver.net	ip 173 201 142 193.ip.secureserver.net
4.	naukri.com	companies.naukri.com/alten calsoft lab
5.	netsuite.com	netsuite.com/portal/partners/systems i ਊ
		netsuite.com/portal/partners/systems-i
		©ALTEN Calsoft Labs





Alexa Rank

United States



©ALTEN Calsoft Labs



Blogs

20 (New blog) | 66 (Total) New Blog Site Launched

New Blogs	Author/Authors
Highlights of Oracle OpenWorld 2016	Arundhati Kanungo
Top 5 Automotive IoT Use Cases	Arundhati Kanungo
Top 9 Retail IoT Use Cases	Arundhati Kanungo
Analyzing MQTT vs CoAP	Ravi Chandran R
Top 100 IoT Use Cases Revealed	Arundhati Kanungo
5 Key Takeaways from IoT India Congress 2016	Arundhati Kanungo
E-2 Visa Coverage – Fly to US	Arundhati Kanungo
Blockchain in Healthcare Sector	Saji Jacob
Top 6 IoT Security Threats	Arundhati Kanungo
Outsourcing Clinical Trials – Support Functions	Hemchandran Babu
Mobile IoT Amends User Experience	Arif Nasim

Videos

Featured Blogs









7 Steps to Achieve Office 365 Migration from SharePoint 2013

Technology changes every moment and it is you who needs to be updated with the new tech trends. SharePoint 2013 is undoubtedly great as a collaboration tool, but it is time now to migrate to Office 365. This Office 365...











4. Events







Events – IoT India Congress 2016

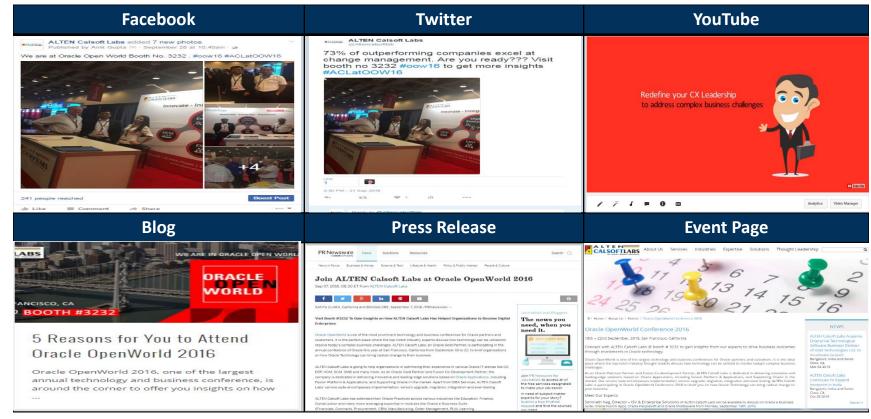


We were among Top 8 Finalists in IoT India Congress for Thought Leadership Awards





Events – Oracle OpenWorld 2016



Events – Oracle OpenWorld 2016 (CONT.)

- Booth #3232 was set up.
- Giveaways (car battery chargers and T-shirts) were arranged.
- One press release done
- Event page was created.
- YouTube Video was created. It got mentioned by Oracle OpenWorld in Twitter.
- 2 Blogs were published and shared across all social channels.
- 4 Quora answers written.
- #Tag Campaigns were conducted successfully for Oracle OpenWorld 2016 as #ACLatOOW16.



5. Jglassdoor



Dashboard - Snapshot



Overall 2.9. Anything above 3.5 is considered good

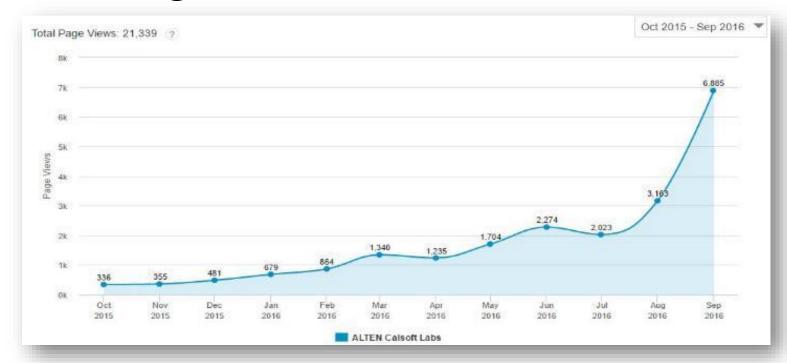
All 3 ratings could have been much better.

Rating is declining.

That is a big reason to worry.



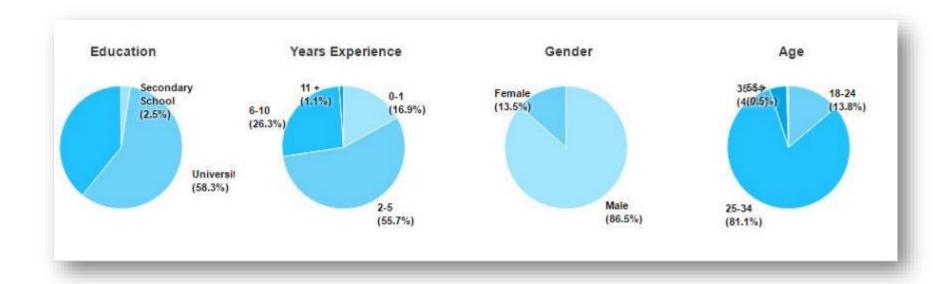
We Can't Ignore Glassdoor



Number of visits are increasing on Monthly basis



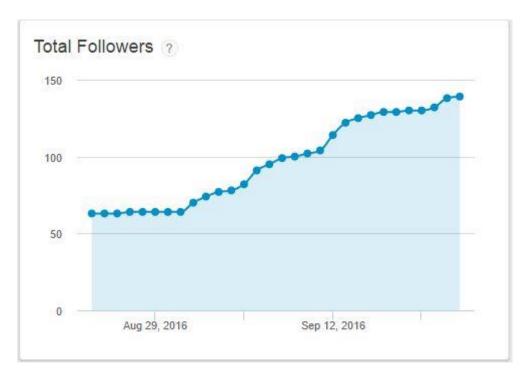
Our Viewers on Glassdoor



Numbers are self explanatory. All our target and potential candidates view us on Glassdoor



Followers are Increasing

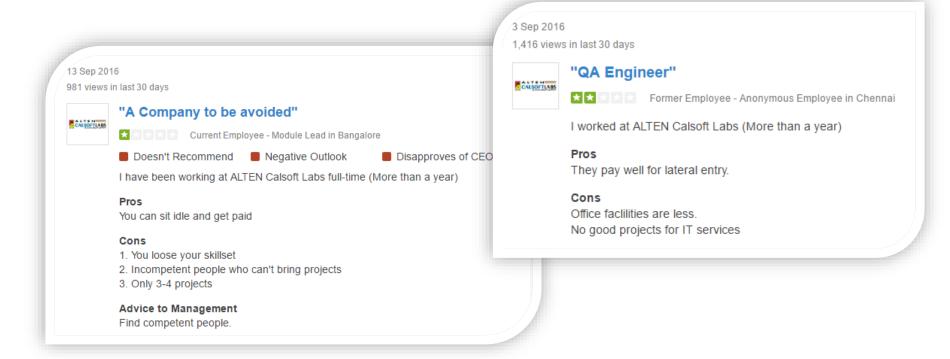


It simply means: whenever any comment is written on Glassdoor, followers will get an email alert



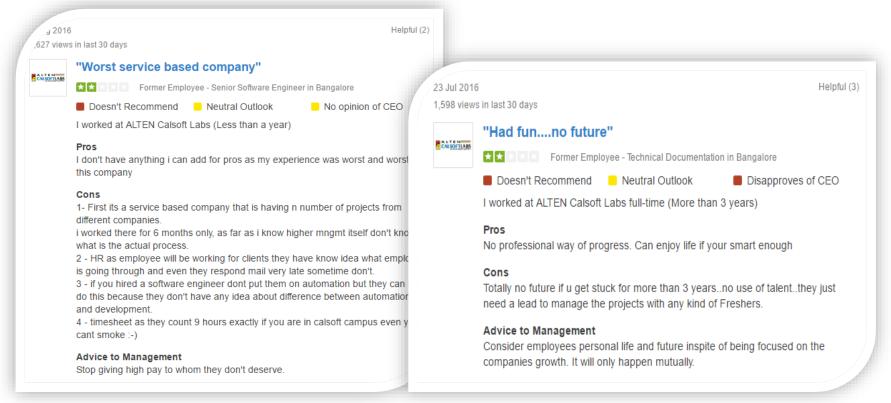


Sample Comments Posted on Glassdoor



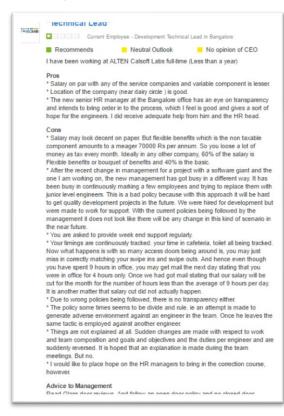


Sample Comments Posted on Glassdoor (CONT.)





Sample Comments Posted on Glassdoor (CONT.)



- ✓ List down all the concerns that people have posted on Glassdoor.
- ✓ See how we can address those.
- ✓ Give employees room to write better reviews.

Responses in Glassdoor

24 Sep 2016



"Expectations have been met & aspirations have been fulfilled to the fullest right from day one"



I have been working at ALTEN Calsoft Labs full-time (Less than a year)

Pros

ALTEN Calsoft Labs is a great place to work. It streamlines the journey from campus to corporate. The company gives ample opportunities to employees to develop themselves both personally and professionally. For the aspiring professional, there is no paucity of opportunities that ALTEN Calsoft Labs can offer. The unique differentiators that make ALTEN Calsoft Labs the best place to work are:

1. Approachable and Sup...

Show More

Cons

Well, a few imperfections like employee's work-hour tracking actually make the place more realistic and practical.

Advice to Management

Let it be as it is at present, and keep growing. The employees aim to grow themselves with the growth of the company.



ALTEN Calsoft Labs Response

28 Sep 2016 - Associate Director Marketing

Thanks for writing this review. We will look into the work-hour tracking system so that it should work perfectly. Thanks once again.

- ✓ We are considering every small to big problem with equal concern.
- ✓ We understand only satisfied employees can make ALTEN Calsoft Labs, one of the best places to work.

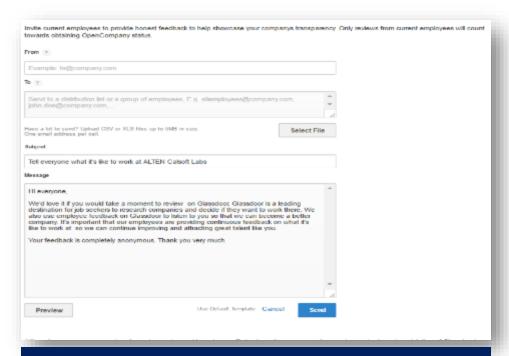


What Are We Doing?

- ✓ Started responding to people on Glassdoor. But that is not enough.
- ✓ Completed the Glassdoor profile with added content about us. But we need to enhance more.
- ✓ Merged both Calsoft Labs and ALTEN Calsoft Labs into one.



Ask People to Write Reviews



This is the template that Glassdoor provides us

- ✓ We are managing and replying to reviews on Glassdoor as a part of Branding.
- We are also encouraging employees to write more
- ✓ 5 star reviews



Our Journey Continues...



Thank you...



